

FAQ's (Frequently Asked Questions)

Q. What is CustomInk.com?

CustomInk.com is an online service providing an easy, reliable and fun way for people to design and order custom t-shirts and more for their groups and events.

Q. What's unique about the CustomInk approach?

CustomInk offers a customer-centered, streamlined process that combines the best of online technology with accessible live help. The company uses expert artists and an electronic proofing system to ensure that customers get exactly what they want – high quality products – on time, every time. It's fun, hassle-free, and guaranteed.

Q. Is CustomInk a new company?

We're young but not new! The company started in 2000 with just a handful of people and has since grown into a leader in the online custom retailing business, employing over 275 team members and serving tens of thousands of customers.

Q: How does CustomInk differ from its competitors?

CustomInk is proud of its 99% customer satisfaction rating and is dedicated to providing all of its customers an exceptional experience. In addition to CustomInk's unique online design capability, customers also enjoy the following benefits:

- All-inclusive pricing – no hidden charges
- Free standard shipping with guaranteed delivery in 14 days
- Convenient online ordering process
- Free design help available 7 days a week
- 100% money-back guarantee
- No minimum orders available!
- Quick turnaround times
- Hundreds of products to customize